



## Customer Service Order (“CSO”)

### Schedule

#### General Order Details

Quote Date:		Service Type (Pt 2 Pt, IP)	
A Loc: Install Address (Include Floor & Suite)		Loop Speed	
		Port Speed	
Z Loc: Install Address (Include Floor & Suite)		Existing Customer TMS ID#	
		Expedite Fee? Yes / No	No
		Expedite Fee Amount	\$0

Customer Information and 24 / 7 Technical Contact		Billing Contact Information	
Company Name:		Company Name:	
Address:		Address:	
City, State, Zip:		City, State, Zip:	
Technical Contact:		Billing Contact:	
Phone:		Phone:	
Mobile::		Mobile:	
Email:		Email:	

#### Product Description, Initial Term & Charges

Product	Requested Install Date	Initial Term	Quantity of Circuits Ordered	Loop Price	Port Price	Total Monthly Recurring Charges	Non-Recurring Set Up Charge
<b>Total Charges</b>							

The Initial Payment due and payable upon execution of this Customer Service Order by Customer is \$\_\_\_\_\_ (comprised of the Non-Recurring Set Up Charge set forth above and the first month’s Monthly Recurring Charge).



Cross Connects are not included in the pricing. Customer is responsible for all cross connects unless otherwise mentioned in the Customer Service Order (CSO). If HFN provides cross connects, billing will begin ten (10) business days after cross connect is completed or when circuit is activated, whichever is sooner. Once LOA/CFA is issued, customer has ten (10) business days to complete cross connects before billing begins. This CSO initial term and HFN billing will begin on the date of either Customer acceptance of this CSO circuit or based on the cross connect information above.

This Customer Service Order is executed pursuant to, and in accordance with, the Master Service Agreement ("MSA") dated as of \_\_\_\_\_ by Hudson Fiber Network, Inc. ("HFN") and \_\_\_\_\_ ("Customer"), and is subject to all non-conflicting terms and conditions of the MSA, the Colocation Rider (as defined in the MSA) or the Additional Terms and Conditions (as defined in the MSA). To the extent that terms or conditions of this Customer Service Order conflict with terms or conditions of the MSA, the Colocation Rider or the Additional Terms and Conditions, the terms and conditions of this Customer Service Order shall govern unless, and only to the extent, expressly provided otherwise in the MSA, the Colocation Rider or the Additional Terms and Conditions, as the case may be. Capitalized terms used herein and not otherwise defined shall have the meanings ascribed in the MSA.

**Additional Terms and Conditions**

Effective Date; Terms; Termination

This Customer Service Order shall be immediately effective and binding upon execution by both parties as evidenced below. If the parties execute the document on different dates, the effective date shall be the latest execution date as evidence below. There shall be a separate term for each product covered by this Customer Service Order. The initial term for each product shall be as specified above and the term for each respective product shall then automatically renew for successive one-year periods, unless either party gives written notice to the other party of non-renewal of the product at least sixty (60) days but not more than ninety (90) days before the end of the applicable term for that product. Unless earlier terminated in accordance with the terms and conditions of the MSA, this Customer Service Order shall remain in effect until expiration of all terms for all products covered by this Customer Service Order. Upon expiration of all terms for all products, this Customer Service Order shall automatically terminate.

Should Customer terminate this CSO prior to the contract expiration date, then Customer will be required to pay the Total Monthly Recurring Charges multiplied by the amount of months remaining on the initial term. Any one time installation payments or others fees that have not been paid will also be charged to Customer at time of cancellation.

*In Witness Whereof*, this Customer Service Order has been entered into by and between the parties.

**CUSTOMER**

**HUDSON FIBER NETWORK, INC.**

Customer Name:

Authorized Signature: \_\_\_\_\_

Authorized Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Printed Name: **Keith Lopez**

Title: \_\_\_\_\_

Title: **Vice President of Finance and Operations**

Date Signed: \_\_\_\_\_

Date Signed: \_\_\_\_\_